



IMIA 2010 Compensation Survey

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IMIA Executive Board Director & Fundraising Committee Chair



ACKNOWLEDGMENTS

Special thanks to the following organizations who collaborated with the IMIA to create the 2010 Salary Survey:

- **Association of Translators and Interpreters of Florida (ATIF)**
- **Medical Interpreter Network of Georgia (MING)**
- **Nebraska Association of Translators and Interpreters (NATI)**
- **Southeast Medical Interpreters Association (SEMIA)**



ABOUT THE SURVEY

- This is the International Medical Interpreter Associations fifth national salary survey
- The survey was launched on April 29, 2010 and closed July 30, 2010
- 4,357 Medical Interpreters were invited to answer the survey and 1,083 answered the survey
- The 2010 salary survey has yielded the strongest data yet , thanks to our collaborators and improved research technologies



The IMIA launched this fifth annual survey to:

- Build upon previous statistics
- Further analyze the complexities of the medical Interpreter profession
- Work towards developing an industry standard for the wages of medical interpreters

The results were revealing, painting a picture of a global, vibrant profession, with robust data to contend for improved quality and compensation.



How international *are we*?

1083 Respondents reported currently working in twenty eight (28) countries:

Afghanistan, Argentina, Australia, Belgium, Brazil, Bulgaria, Canada, Congo, Costa Rica, Georgia, Haiti, Italy, Japan, South Korea, Mexico, Nicaragua, Nigeria, Russia, Somalia, United Arab Emirates, United Kingdom, United States, and Vietnam



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Respondents reported 48 languages used in medical interpretation



Spanish: 60%

Portuguese: 8%

Russian: 4%

American Sign: 5%

Other: 23%



The Languages Reported In Use By Professional Medical Interpreters Distribution:

- Spanish as the most reported (60%)
- Top 10 languages: Portuguese, American Sign Language, Russian, Haitian, Arabic, Chinese (Mandarin and Cantonese) Korean, French, and Vietnamese

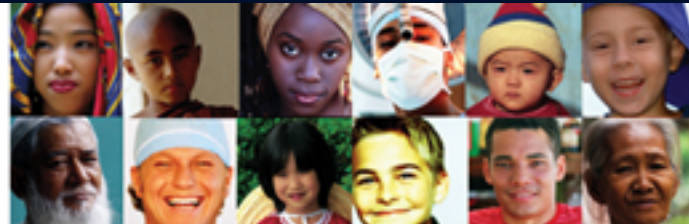


INTERPRETER SERVICES DEVELOPMENT

- 73% of Respondents in Urban Regions reported local interpreter services as well developed
- 64% of Respondents in Rural Regions reported local interpreters services as well developed
- Denotes a 9% difference

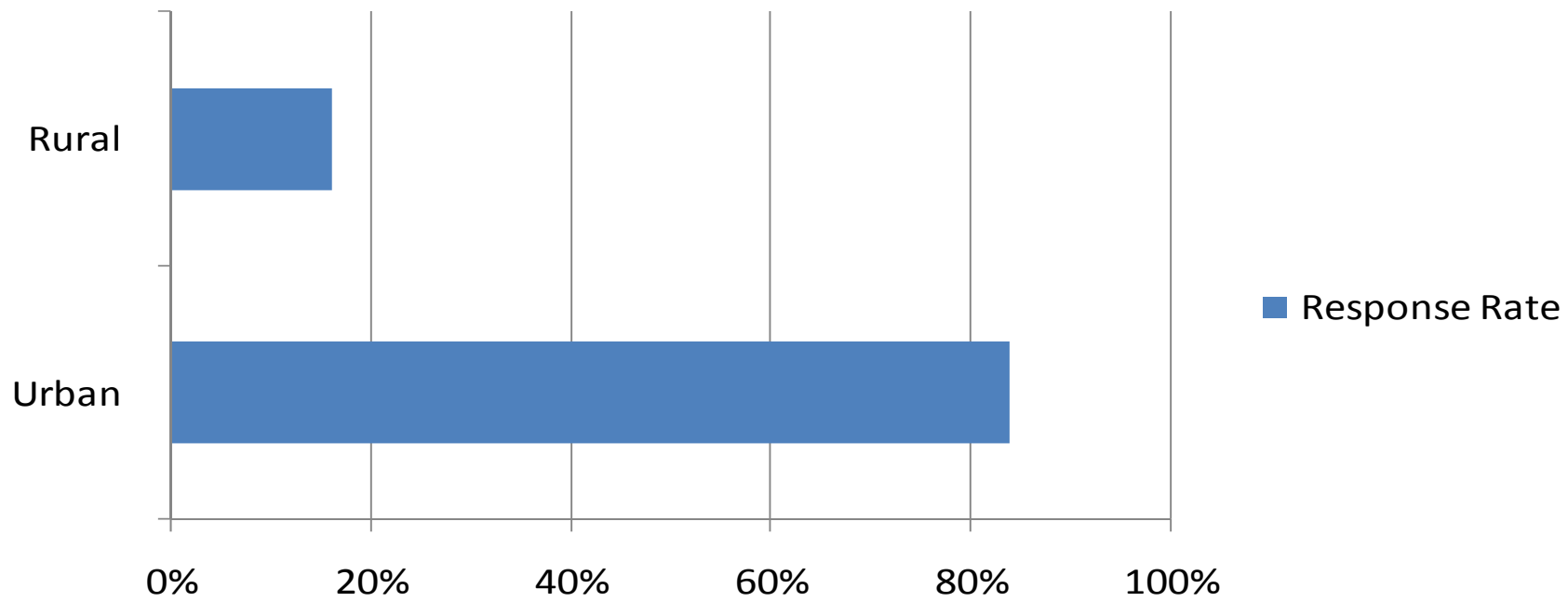


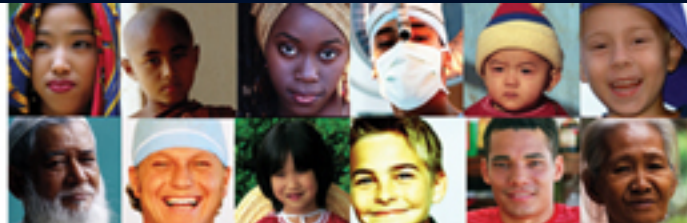
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86% of Respondents Reported Working in an Urban Environment

Response Rate





Respondent Demographics

- 79% of Respondents were Female
- 47% self-identified as Hispanic or Latino
- 71% possess a Bachelor's Degree or higher, of which 25% possess a Master's Degree, and 5% possess a PhD



Training as a Medical Interpreter

- 72% of respondents reported attending formal training (offered at a University or other academic Institution)
 - 46% reported attending a program that was 40-60 hrs
- 68% reported attending occupational training at a company or through a training program
 - 37% reported attending a program that was 8 - 39 hours
 - 33% reported attending a program that was 40- 60 hours

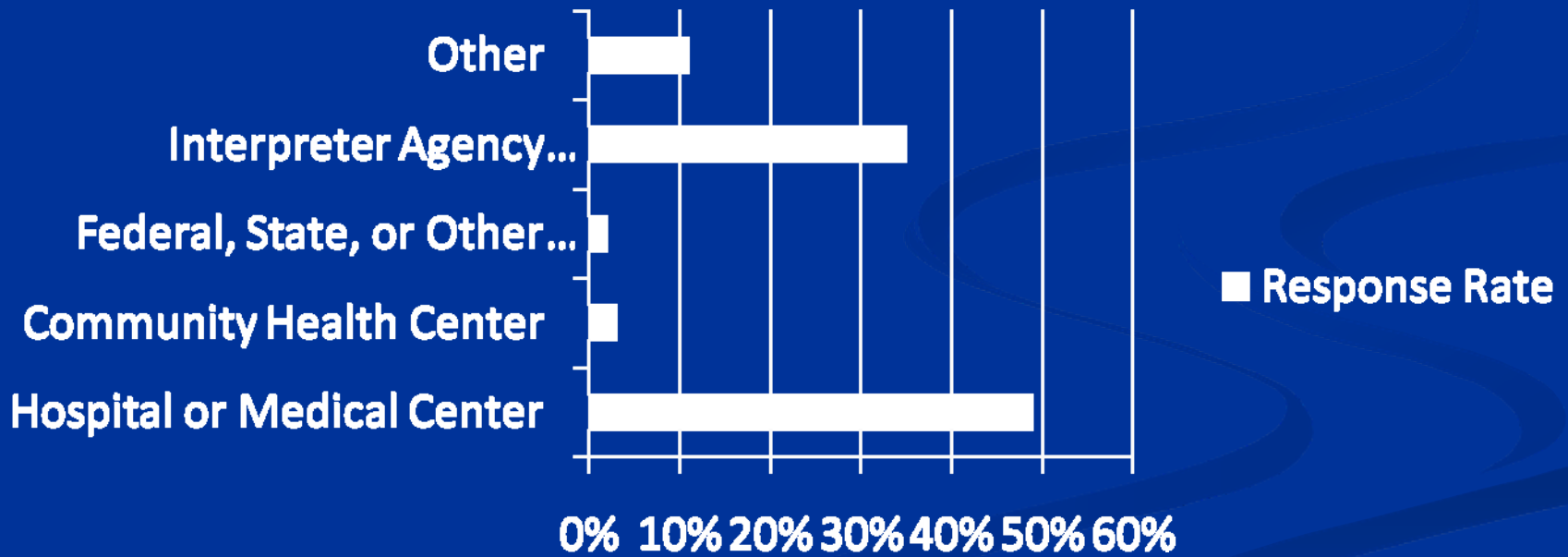


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TYPES OF ORGANIZATIONS RESPONDENTS WORK FOR

Response Rate





Respondent Data/ Demographics

- 631 Respondents are per diem medical interpreters
- 500 Respondents are full or part time medical Interpreters
- 209 Respondents are managers, administrators, or directors of medical interpreter services
 - 88.15 % of administrators have worked as an interpreter at some point in their career
- 46 telephone or video interpreters paid per minute
- 177 telephone or video interpreters paid per hour

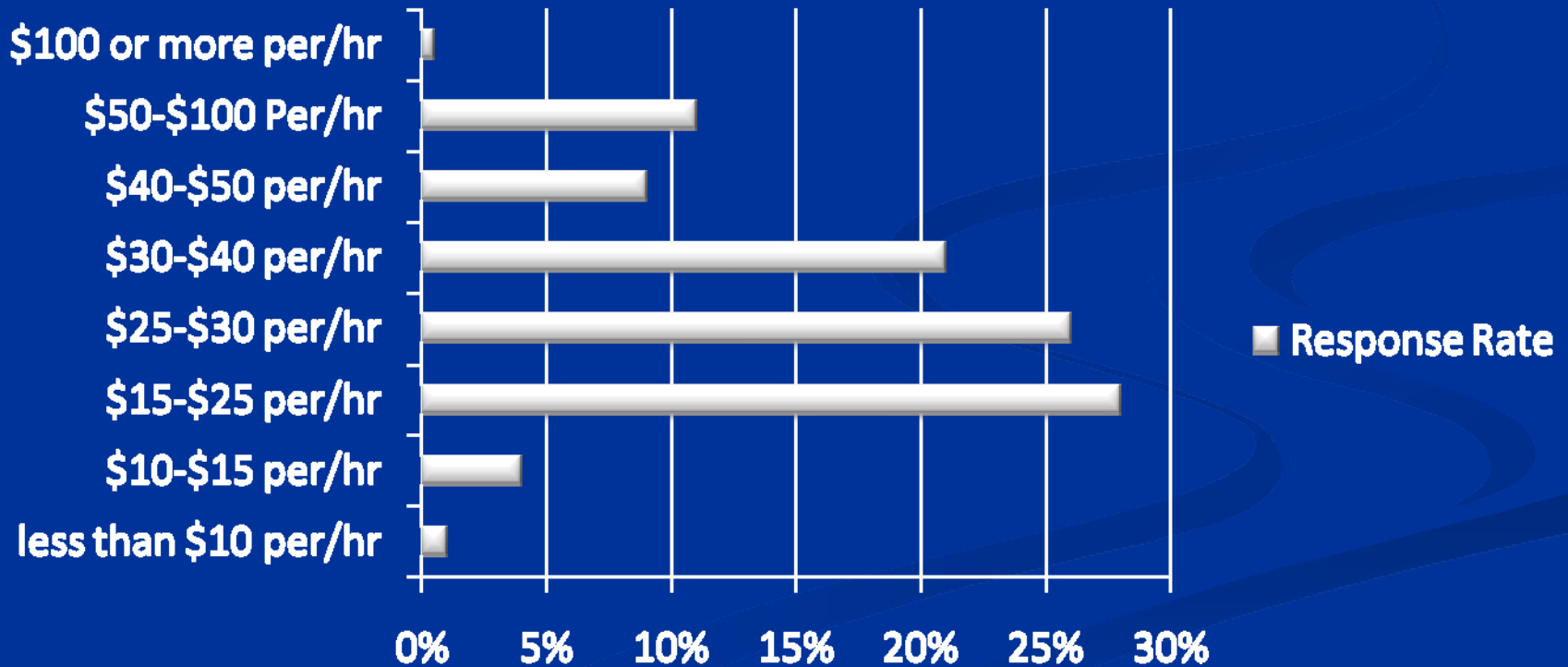


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COMPENSATION RESULTS FOR ADMINISTRATORS

Response Rate



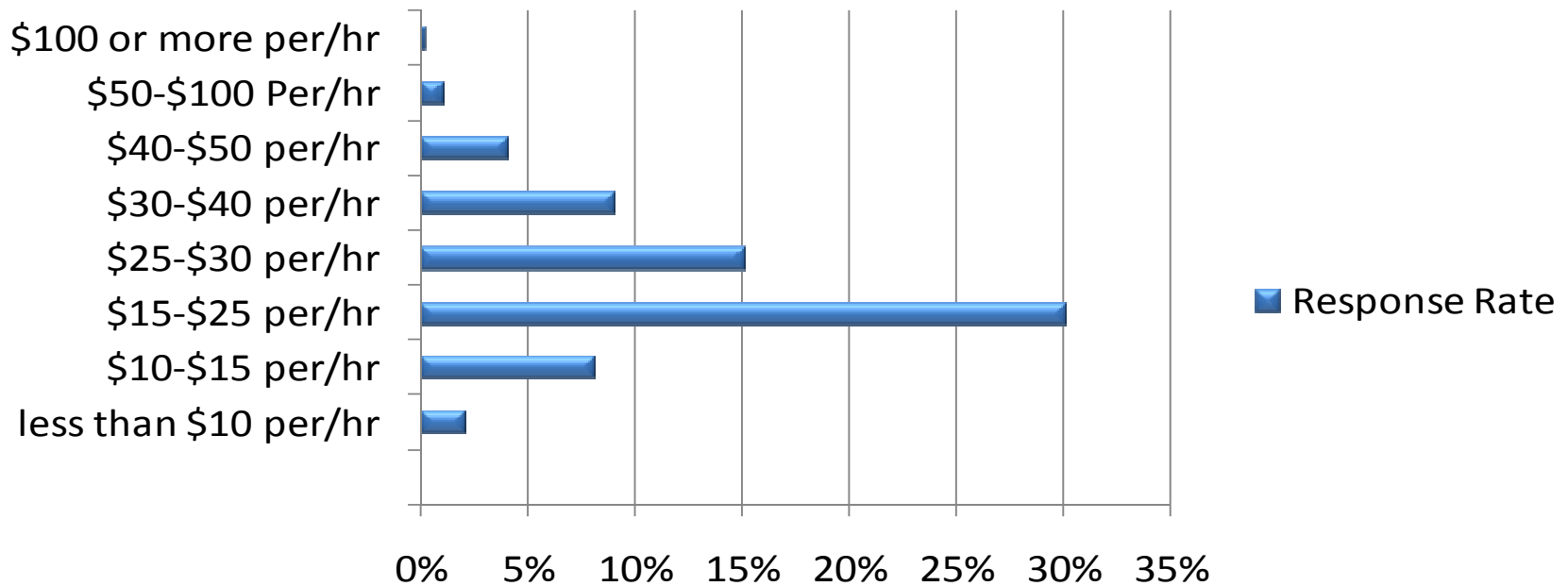


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COMPENSATION RESULTS FOR FULL TIME AND PART TIME MEDICAL INTERPRETERS

Response Rate



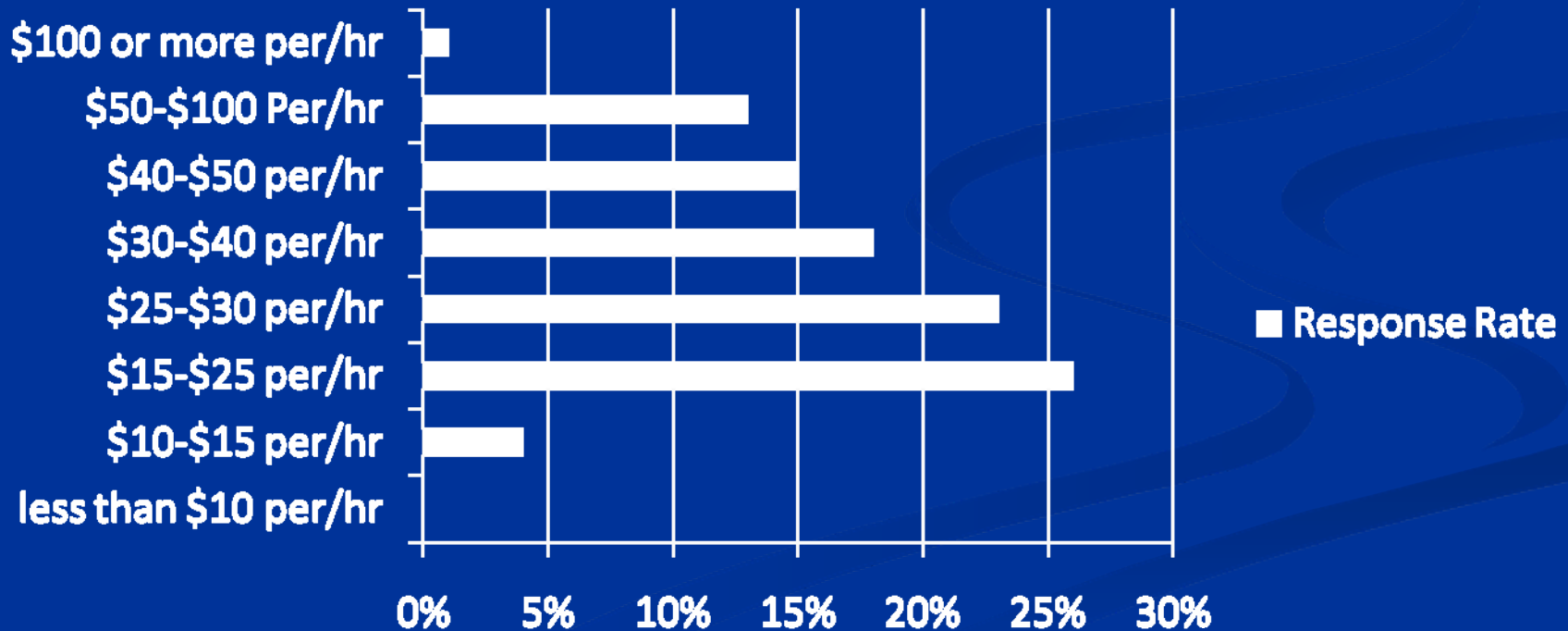


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COMPENSATION RESULTS FOR PER-DIEM MEDICAL INTERPRETERS

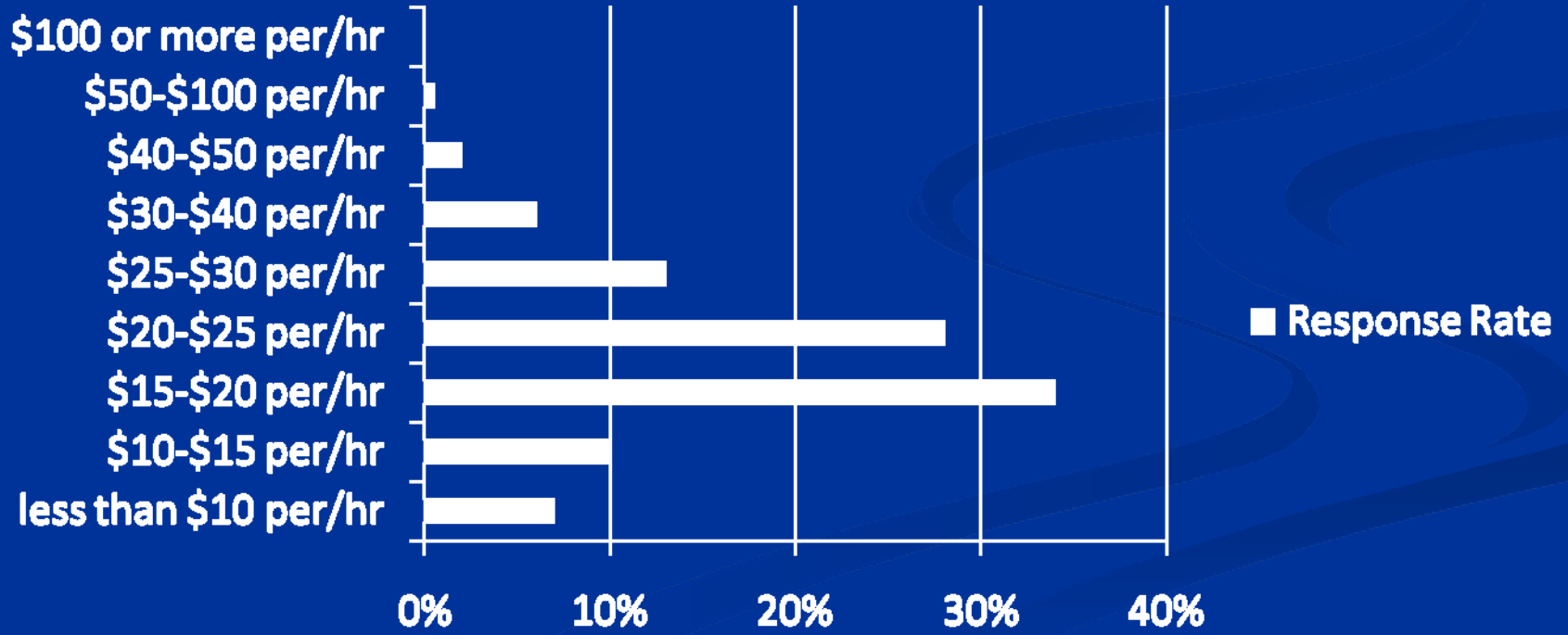
Response Rate





COMPENSATION RESULTS FOR TELEPHONE OR VIDEO MEDICAL INTERPRETER PAID BY HOUR

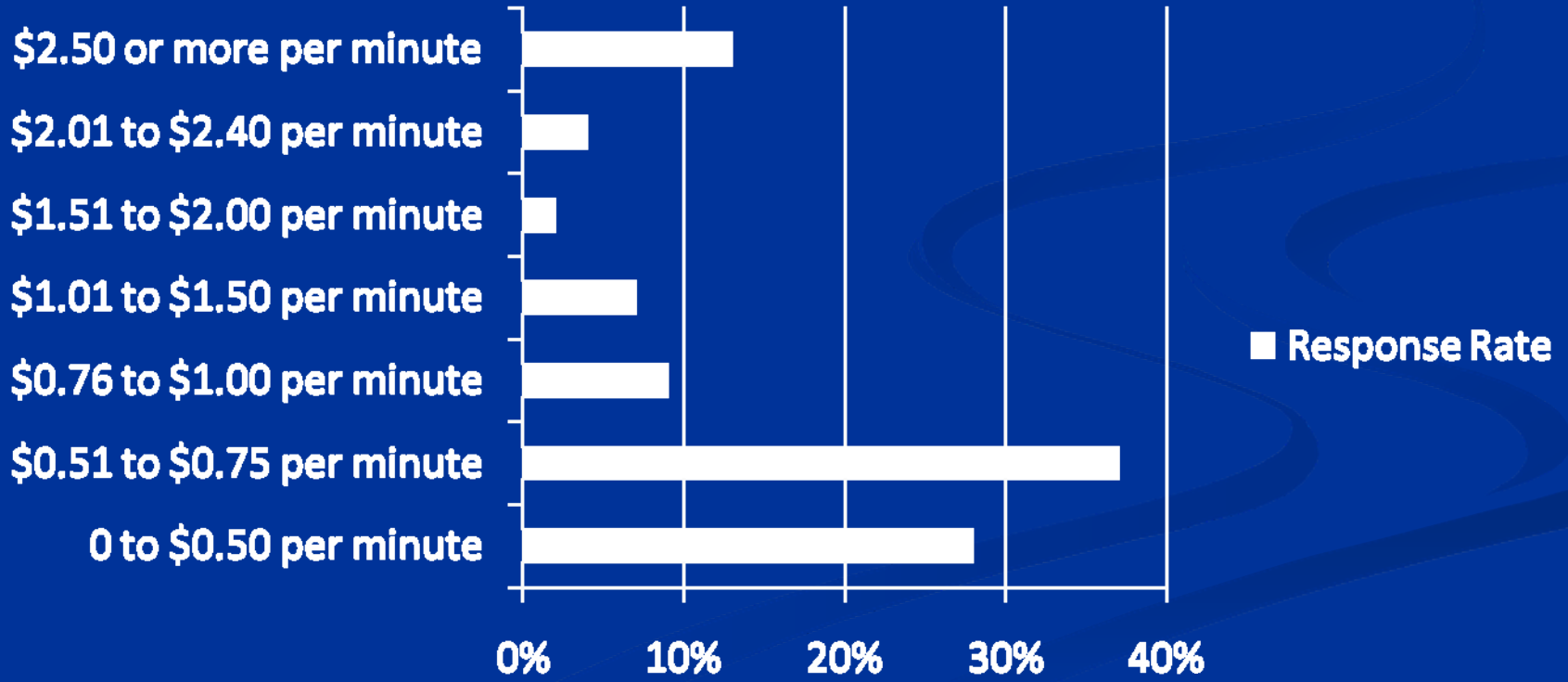
Response Rate





COMPENSATION RESULTS FOR TELEPHONE AND VIDEO INTERPRETERS PAID BY THE MINUTE

Response Rate

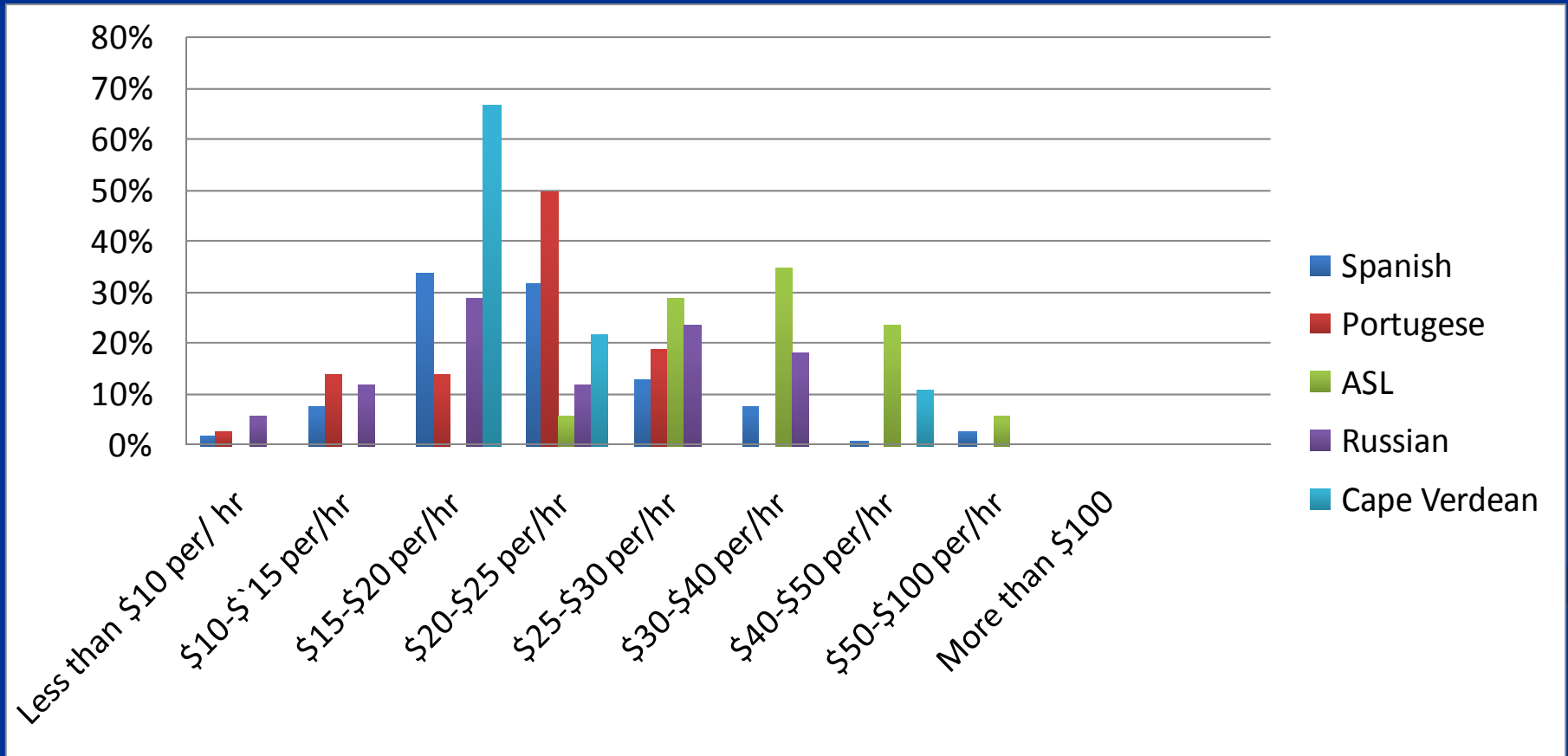




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COMPENSATION RESULTS FOR THE TOP FIVE MOST FREQUENTLY INTERPRETED LANGUAGES





Benefits

80% of Full-time or Part Time Medical Interpreters (i.e. Staff)

reported receiving Benefits.

- Respondents reported receiving:
 - Health Insurance 96%
 - Workers' Compensation 72%
 - Unemployment Insurance 61%
 - Retirement pension or 401(k) 82%
 - Life/Disability insurance 75%
 - Vacation/Holidays 96%



Benefits for Independent Contractors and Per-Diem interpreter

■ Health Insurance

- 44% reported being covered by employer

■ Travel Expenses

- 54% reported being covered by employer

■ Continuing Education

- 24% reported provided by Employer

Hourly Minimum per Assignment

- 63% reported being paid a two-Hour Minimum



Years of Experience in Relation to Compensation *(for full-time and part-time interpreters)*

Years Experience	Compensation
Less than 3 years	79% earn \$15-\$25 per hour
3-5 years	67% earn \$15-\$25 per hour
6-10 years	66% earn \$15-\$25 per hour
11-15 years	79% earn \$20-\$25 per hour
16-20 years	52% earn \$20-\$30
More than 20 years	47% earn \$30-\$40



Years of Education in Relation to Compensation *(for full-time and part-time interpreters)*

Education	Compensation
High School	75% earn \$15-\$25 per hour
Associates Degree /Some College	71% earn \$15-\$25 per hour
Bachelors Degree	60% earn \$15-\$25 per hour
Masters Degree	54% earn \$15-\$25 per hour
Doctoral Degree	52% earn \$15-\$25 per hour 11% earn \$50 or more per hour



Telephonic or Remote Video Interpreters

- 17% are paid by the hour
 - 77% are paid \$15 - \$30 per hour
- 63% are paid by the minute
 - 74% are paid \$0 - \$1 per minute



In your opinion, What characteristics are needed in your area for the medical interpreting specialization to be highly developed?

- National Certification/ Licensure
- Legislation
- More training programs on a university level
- More funding (reimbursements through insurance companies)
- Provider training on how to utilize an interpreter



The thematic answers were: (*Continued from Previous slide*)

- Ample equipment for phone interpreting
- Required continuing education courses on new technologies
- Funding for more interpreter positions
- Cultural awareness
- State Licensure regulated by each state
- On site training in clinics and hospitals



Certification Statistics

Respondents believe that national certification will have the following effect on the interpreting profession:

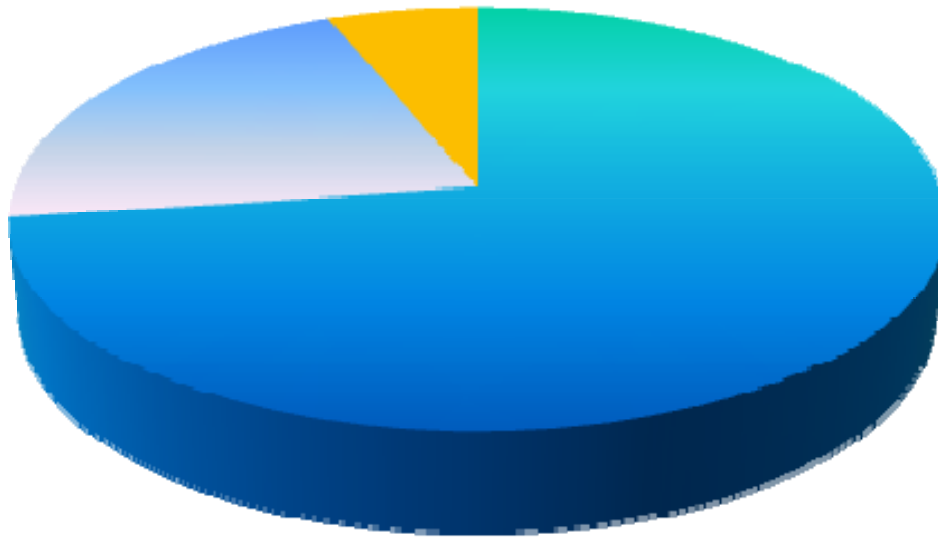
- 58% believe that wages and rates will increase with national certification
- 61% believe that national certification will improve medical interpreters working conditions
- *Only 15% of respondents are nationally certified*



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What effect will National Certification have on the attractiveness of the profession to future interpreters?



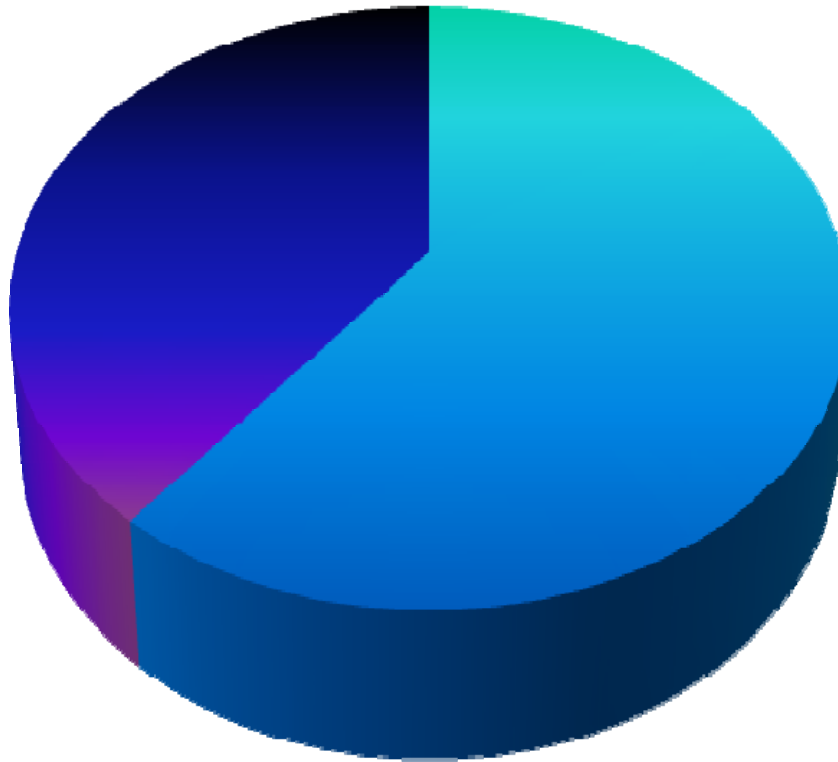
- Attractiveness of the Profession will Improve: 73%
- Attractiveness of the Profession will Remain Same: 21%
- Attractiveness will Worsen: 6%



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What effect do you think National Certification will have on Wages?



■ Wages Will Increase: 58%

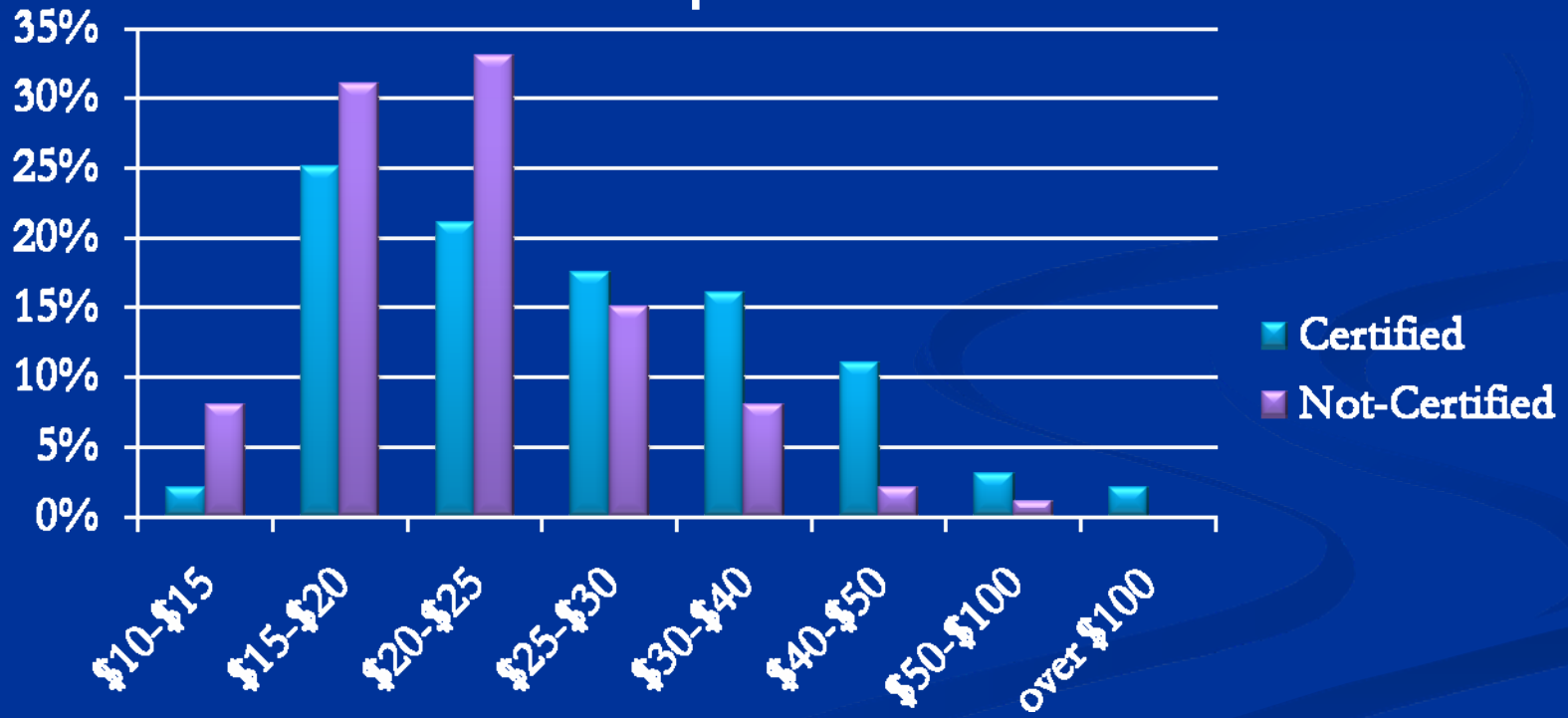
■ Wages Remain at Level: 40%



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Certification In Relation to Compensation





If you have any questions about this presentation, please email info@imiaweb.org