



8 HOUR DIFFICULT SITUATIONS BOOT CAMP AGENDA

8:00am – 8:30am:

- Pre-test
- Introduction
- Review of lesson objectives from instructor
- Review of desired objectives from participants

8:30am - 10:30am:

Death

- Death of child
- Death of adult
- Death and cultural considerations
- Form and circumstances of death
- Vocabulary of death and euphemisms
- Post-mortem examinations

10:30am – 10:45am: Morning break

10:45am – 1:00pm:

Violence & Trauma

- Psychological violence/trauma
- Physical violence/trauma
- Mental violence/trauma
- Vocabulary of violence/trauma
- Environment of violence/trauma
- Reports of violence/trauma

1:00pm – 2:00pm: Lunch at Cafeteria

2:00pm – 3:30pm:

Psychiatric Situations

- Preserving safety (positioning)
- Protocols for interpreting in psych units
- Euphemistic language to avoid reaction
- Transference issues
- Vocabulary in psychiatry
- Visual and other disruptions

3:30pm – 3:45pm: Afternoon Break

4:00pm – 5:00pm:

Embarrassing Language & Profanity

- Gratuitous profanity
- Intentional profanity (engaged towards someone)
- Egregious profanity
- Racial/religious profanity
- Challenge of regionalisms and how medical interpreters normalize or standardize these terms
- Embarrassing language - recipient of embarrassment
- Interpreters refusing to interpret and ethical responsibility

Certificates of Attendance given to those who registered online. Other participants will have to email info@imiaweb.org to receive their certificates.