



April 1, 2009

Izabel Arocha
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Louis F. Provenzano, Jr
President and Chief Operating Officer
Language Line Services
1 Lower Ragsdale Drive, Bldg. 2
Monterey, CA 93940

Dear Ms. Arocha and Mr. Provenzano:

By this letter, and at your request, I am confirming to you both that, to the best of my knowledge, The California Endowment has never received a communication of any kind from Language Line Services' attorneys regarding any issue.

Sincerely,

Robert K. Ross, M.D.
President and Chief Executive Officer

cc: Kathlyn Mead, Executive Vice President & Chief Operating Officer
Daniel Zingale, Senior Vice President