



*Victor Sosa, IMIA Member. Language Access coordinator at Natividad Medical Center Salinas CA.

About Us:

- Women & minority owned business since 1995
- Competency based face to face interviews, no over the phone hires
- Full coverage liability insurance
- Workman's Comp. coverage
- Emergency / on call services
- Operates 24 hrs. a day, 7 days a week, 365 days a year
- All interpreters are CORI checked
- All interpreters HIPAA trained annually
- All calls answered by live staff
- We tailor our services to the specific needs of our clients
- Continual customer service training of all staff
- Domestic Violence & Mental Health training for all staff
- Mandatory Continuing Education with CEUs for all staff.
- Payroll Services if requested
- We are compliant with all of MA Department of Public Health regulations for medical interpreter service providers
- Time sensitive service

IMINS received "Best Practice" from Joint Commission for all NHS hospitals

**INTERNATIONAL MEDICAL INTERPRETERS
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Interpreter Service Provider Division
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List of references with contact info available upon request