



IMIA- Pacific Northwest Regional Conference

Provision of Culturally and Linguistically Appropriate Services During Emergencies

Friday, November 1, 2019

Location: Portland State Office Building
800 NE Oregon Street
Portland, OR

AGENDA

Track 1:

Provision of Culturally and Linguistically Appropriate Services During Emergencies

Room Capacity: 80

DATE	TIME	TOPIC
11/1/2019	8:00 AM	Registration
	8:30 AM	Welcoming Remarks Dr. David Cardona (IMIA), Akiko Saito (HSPR, OHA), Andrew Phelps (OEM)
	8:45 AM	Sponsorship Remarks
	8:55 AM	Singing the National Anthem
	9:00 AM	Keynote Presentation: Professor John Burke Role of Medical Interpreter (MI) in Disaster Response 0.045 IMIA CEUs – 0.45 CEAP CEUs
	9:45 AM	BREAK
	10:00 AM	Presentation # 1: Partnering with interpreters to achieve a greater cultural understanding- Dr. David Cardona 0.045 IMIA CEUs – 0.45 CEAP CEUs
	10:45 AM	Presentation # 2: Oregon Relay Services – Closing the telecommunications gap for people with disabilities. Ken Arcia, Sprint CapTel Services 0.1 IMIA CEUs – 1 CEAP CEUs
	11:45 AM	Lunch Presentation (Celebration of the 10th Year Anniversary of the NBCMI and First National Spanish Certification Medical Interpreter Test); Award Ceremony: Interpreter of the year award, Light House Leadership Award,

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	12:45 PM	Presentation # 3: Bringing people into focus: applying an equity lens in emergency management Lisa Corbly, Multnomah County 0.045 IMIA CEUs – 0.45 CEAP CEUs
	13:30 PM	BREAK
	13:45 PM	Presentation # 4: Operation Gentle Voice Exercise (LEP/Interpreters and first responders Interactions) Lead: Professor John Burke, Boston University 0.2 IMIA CEUs – 2 CEAP CEUs
	15:45 PM	Town Hall Meeting: Challenges and Opportunities on Providing Culturally and Linguistically Appropriate Services During Emergencies – Q & A Moderator: Linda Joyce (Language Access Advisor) Panelists: Laurie Holien, Concordia University. Stan Thomas, DHS, Dr. David Cardona, IMIA, 0.045 IMIA CEUs – 0.45 CEAP CEUs
	16:30 PM	Wrap up - Evaluations

Track 2: Behavioral Health

8 AM to 5 PM

Morning Break: 9:45 AM

Lunch Break: 12:00

Afternoon Break: 2:45 PM

0.8 IMIA CEUs – 8 CEAP CEUs

Psychological First Aid – 8 Hours Training (Conference room C)

Trainer: Teresa Costa, Psy. D.

This track is reserved to 15 registered SERV-OR Volunteers (Free admission), and 15 spots for all other participants (Regular admission fee)

Room Capacity: 30